



TROUBLESHOOTING

SYMPTOM: WATER IS COMING OUT OF THE TOP OF THE MACHINE AND STEAM WANDS ONLY EXPEL WATER, EVEN THOUGH THE MACHINE IS TO TEMP.

DIAGNOSIS: THE MACHINE CONTROL BOARD IS SET TO READ THE BOILER WATER LEVEL WITH EITHER A FLOAT OR A PROBE. THE MACHINE IS IN THE INCORRECT PROGRAMMING MODE AND IS THEREFORE NOT SENSING THE BOILER WATER LEVEL CAUSING IT TO OVERFLOW.

SOLUTION: TO PROGRAM FROM FLOAT TO PROBE

MODEL: SPAZIO AND NEW 1 GROUP

1. TURN OFF MACHINE
2. ON RIGHT GROUP HOLD DOWN THE SINGLE SHORT CUP
3. TURN ON MACHINE - KEEP HOLDING UNTIL LIGHTS COME ON
4. LET GO THEN TURN OFF AND ON AGAIN

MODEL: NEW 2 GROUP

TO GO FROM PROBE TO FLOAT USE THE SINGLE LONG CUP.

THIS DOES NOT APPLY TO S5, S3 AND SELETRON MODELS

SYMPTOM: THE MACHINE DOES NOT HEAT AT INSTALLATION

DIAGNOSIS: THERE IS A HIGH PROBABILITY THAT THE ELEMENT WAS NOT SUFFICIENTLY COVERED WITH WATER WHEN THE MACHINE WAS INSTALLED. AS A SAFETY, THE HIGH LIMIT BUTTON HAS TURNED OFF THE POWER TO THE ELEMENT, SO THAT THE ELEMENT DOES NOT BURN OUT.

SOLUTION: TO RESET THE SAFETY THERMOSTAT

BEHIND THE RIGHT HAND GROUP

ON THE NEW EK 2-4 GROUP AND NEW RAPID MODELS, THERE IS A HOLE DRILLED INTO THE FRONT SPLASH PANEL (THE SAME PANEL THAT THE SIGHT GLASS IS LOCATED).

PLACE A SCREWDRIVER STRAIT THROUGH THE HOLE TO DEPRESS THE SAFETY RESET.

ALL OTHER MODELS, YOU MUST REMOVE THE SPLASH PANEL. THE SAFETY RESET IS IN THE SAME LOCATION.